Observer Call Worksheet

Check ALL THAT APPLY, fill-in blanks, and circle specifics if applicable.

Why was 911 called? ____________________________________________________________

Safety:
Scene: □ Staged □ Scene vests □ Nobody left alone □ Recognize increasing agitation & de-escalate
Provider safety: □ Gloves □ Face shields □ Crew seatbelted □ Secured loose thing in back □ Radio used
Patient safety: □ At least two people on cot at all times □ Patient seatbelted

Neurological:
LOC: A V P U Orientation: □ person □ place □ time □ event □ responsive, not oriented
GCS: □ Eyes: 1 2 3 □ Verbal: 1 2 3 □ Motor: 1 2 3 □ 4 5 6
Pupils: □ PERRL □ Dilated □ Constricted □ Unequal □ Unresponsive to light
Vital Signs: Last known normal time: ___________ Blood glucose: ________
Affect: □ Calm □ Agitated □ Lethargic □ Slow to respond □ Inattentive □ Labile (sudden changes)
Symptoms: □ Headache □ Dizziness □ Nausea □ Weakness □ Unilateral deficits □ Vision changes

Airway:
Speech: □ Talking □ Altered phonation (speaking) □ Abnormal sound/stridor □ Cannot make noise
Mentation: □ Alert enough to protect own airway □ Decreased level of consciousness
Obstruction: □ Patient position closing airway □ Secretions/blood □ Vomiting □ Trauma □ Swelling
Interventions: □ Positioning □ Adjunct: OPA, NPA, King Airway, Intubation □ Suction

Breathing:
Vital Signs: Respiratory Rate: _____ □ O₂ Saturation: _____ □ End Tidal CO₂: ______
Speech: □ Speaking full sentences without pause □ Short sentences/phrases □ Single words
Work of breathing: □ Accessory muscle use □ Deep □ Shallow □ Coughing with/without sputum
Breath sounds: □ Clear □ Equal/unequal □ Adventitious: wheezing, crackles, rhonchi □ Diminished
Interventions: □ Positioning □ Oxygen: ____lpm □ Ventilation □ Nebulized medication □ CPAP

Circulation:
Vital Signs: Heart Rate _____ □ Regular: Y / N □ Radial pulse quality___________ □ Blood Pressure:________
Skin: □ Appropriate color □ Pale □ Gray □ Cyanotic □ Warm □ Cool □ Dry □ Moist □ Diaphoretic
Bleeding: □ Location: __________ □ Severity: mild/moderate/severe □ Suspicious for internal bleeding
Interventions: □ 12-lead □ Warmth □ Bleeding control □ Aspirin □ CPR

Operations: □ Transfer of care from first responder □ Directed bystanders □ Emergent transport
□ Requested additional resources: __________________ □ Refusal of care discussed □ Public service
□ Hospital notified 15 minutes prior to arrival □ Hospital Alert: Sepsis, STEMI, Alpha, Beta, Stroke
How patient was moved to the ambulance (Reeves, scoop stretcher, etc): __________________________

Sick or Not Sick? - what do you think? Choose one.
□ Threat to ABCs □ Vital signs abnormal for context □ Life-threatening differential □ Declining condition
□ Decreased mental status □ Provider discretion (patient just looked terrible?) / Other

At least one question you have about the call and asked somebody about: