

STANDARD OPERATING GUIDELINE

TOPIC: Crew Captain Responsibilities	S.O.G. # 1.5a
Approved by: L. Dayton Haugh, Chief	Revised: 04/05/2008 BWS
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I. Purpose

To provide a uniform description of the expectations and responsibilities set forth for the on-duty crew captain.

II. Responsibilities

A. To supervise the operations of his/her assigned crew, to include the following:

- 1. Ensure all apparatus are clean, properly stocked, checked and ready for response
- 2. Make crew assignments for the shift

Each crew to have a released driver and AIC

- 3. Enter initial staffing/line up into the Status Board and update as necessary.
- 4. Review call response time data of crew.
- Approve observers and obtain the necessary Shift Duty Officer approval and waiver form.
- 6. Ensure all assigned chores are completed and the building is kept clean
- 7. Provide and/or arrange for crew training on a regular basis

Contact the Training Officer for assistance

- 7. Assign appropriate preceptors to observers and unreleased members Follow up on progress of new/collecting members
- 8. Ensure crew compliance with applicable SOG's and by-laws. To include, but not limited to:
 - 1. Uniforms
 - 2. Evaluations
 - 3. Special incidents
 - 4. Standby participation
- 9. Keep crew members up to date on memos, notices and changes
- 10. Stay apprised of each crew members' status (released driver, AIC...)
- 11. Report and direct any special incidents that occur during the shift to the Shift Duty Officer. A Special Incident Report should be completed for all incidents and situations and placed in the Special Incident Report Mail Box. These incidents include, but are not limited to:
 - 1. MCI
 - 2. Special Rescue
 - 3. Personnel Matter
 - 4. Injuries to members
 - 5. Infectious Disease Exposure
 - 6. Scene Conflict
 - 7. Accidents involving a CARS apparatus
 - 8. Mutual Aid issue
 - 9. Exposures (needle sticks)

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- 10. Dispatch issue
- 11. Media inquiries
- 12. Ensure written patient care reports are properly completed and entered into computer in a timely fashion. All call sheets must be secured.
- 13. Receive from previous and report to on-coming Crew Captain
 - 1. Condition of vehicles and building.
 - 2. Working incidents
 - 3. Any unusual situation or information pertinent to daily operations
- Be a knowledgeable resource
 - 1. SOGs and by-laws
 - 2. Incident command system
 - 3. Radio frequencies
 - 4. TJEMS Guidelines
 - 5. Clinical Review and Training Committee and Membership Committee operations
 - 6. Important Contact People:
 - a. Assistant Chief of Operations
 - b. Deputy Chief who oversees the shift (day vs. night)
 - c. Duty Officers
 - d. Training Officer
 - e. Membership chair
 - f. Infection Control Officer(s)

Comment:

- C. Participate in quarterly Operational Meetings
- D. Stay up to date with current policies, standard operating guidelines and by-laws
- E. Work directly with the Shift Duty Officer, keeping him/her apprised of all issues and incidents, and seeking their assistance in completing the above responsibilities as needed.

III. Authority

- A. The on-duty Crew Captain is in charge of the building. Visiting members and non-members will not interfere with operations, and will remain or leave the building at the discretion of the on-duty Crew Captain.
- B. To effect the responsibilities set out herein the on-duty Crew Captain shall have the authority to suspend an on-duty member for the remainder of the shift, and direct that member to leave the squad property. The Shift Duty Officer should be involved in this decision. However, the on-duty Crew Captain may act immediately if necessary and the Shift Duty Officer should be notified as soon as possible. A Special Incident Report should be completed by the on-duty Crew Captain and the respective Deputy Chief notified.

Comment: Comment:

IV. Qualifications

- A. Approval by the Chief of the Department
- B. Member of the department for 1 year.
- C. A released BLS provider for 6 months.
- B. IS-700: NIMS, An Introduction
- C. IS-800: National Response Plan, An Introduction
- D. ICS-100: Introduction to ICS or equivalent

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- E. ICS-200: Basic ICS or equivalent
- F. Hazardous Materials Awareness
- G. Vehicle Extrication
- H. Technical Rescue Awareness
- I. Fire Scene Awareness

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